# Resources for challenges with our unhoused neighbors: Who Should I call and when?



# If you are in a situation that requires immediate assistance from the police, fire department, or ambulance, please call 911.

#### Non-emergency contact for BPD

for situations that don't require an immediate response but still involve public safety or law enforcement

- Downtown Resource Officer (DRO) Number: 812-349-3952; DRO email: police-dro@bloomington.in.gov
- Email method recommended for non-emergency and to build a record of incidences

#### Needle Pick-up & Disposal:

• If you have found an improperly disposed-of syringe in a public space in Monroe County, you may call (812) 349-2543, leave a message with your name, phone number, and the specific location of the syringe, and staff will respond during regular business hours.

#### No Trespass Resource Guide for Property Owners

• What can I do if a person is occupying my property without my permission?What does the process look like when someone is asked to leave? What about property clean-up? This guide has the answers. https://bton.in/gbEOe

#### uReport

• Use uReport to notify the City of community issues, such as potholes, graffiti, malfunctioning street lights, etc. When you submit your reports or comments to the City, they will be sent to the appropriate department. https://bton.in/JFRDP

#### **Business Contact Form**

• This form is to obtain contact information from Bloomington businesses in order to distribute information from the City of Bloomington including emergency communications and public engagement. https://bton.in/AWDNQ

#### HAND Newsletter Sign-Up

 The HAND Update is Bloomington's neighborhood newsletter. It includes information about City programs, services, and events, as well as community news and events. It is published once per month by the Department of Housing and Neighborhood Development. https://bton.in/411MG



# PROPERTY CLEAN UP

# **RESOURCE GUIDE**

Your personal safety is the top priority when attempting any clean-up. The City of Bloomington is legally unable to help with the clean up of private property. Please refer to the resources below for guidelines on how to cleanup your property and dispose of items safely.

## CONTRACTORS THAT SPECIALIZE IN ENCAMPMENT CLEAN-UPS:

Bio One of Bloomington Phone: 812-818-2138 Email: info@bioonebloomington.com

### **IMPORTANT RESOURCES:**

- The Housing and Neighborhood Development Department provides free "Pick It Up" program trash bags to clean up your neighborhood. Find out more at bton.in/P-i-U.
- Hazardous items that may not be included with regular trash include: syringes, prescription or over-the-counter drugs, any unknown liquid in a container, batteries. Check whether specific items are hazardous at bton.in/7nBKp. Hazmat may be disposed of at the Waste Reduction District of Monroe County (see below).
- To reach a Bloomington Police Department Downtown Resource Officer (DRO), please contact the Bloomington Police Department at 812-339-4477.

## SYRINGE CLEAN-UP RESOURCES:

For safety, syringes and needles require careful disposal. Before picking up any, please follow these links to learn how to safely collect syringes and place them in a sharps container.



What to do if you find syringes: bton.in/NeedL





To find a FDA-approved sharps containers for syringes: bton.in/Shrps



- Where to drop off sharps containers.
  - Indiana Recovery Alliance (kiosk in front of building), 118 S Rogers St.
  - ▶ Waste Reduction District of Monroe County (must be in FDA container), 3400 S Walnut St. They also take other hazardous materials.
  - Shalom Center (kiosk off the side of the dining room), 620 S Walnut St



