CITY OF BLOOMINGTON

STATE OF PUBLIC SAFETY 2024

BLOOMINGTON, INDIANA | MAYOR KERRY THOMSON

CITY OF BLOOMINGTON

BLOOMINGTON POLICE DEPARTMENT

BLOOMINGTON POLICE DEPARTMENT

Founded in 1899, the Bloomington Police Department (BPD) has evolved into a comprehensive, full-service law enforcement agency dedicated to addressing the public safety needs of our community. Over the years, BPD has expanded its services and capabilities to better serve the City of Bloomington, reflecting our commitment to maintaining a safe and secure environment for all residents and visitors.

The Bloomington Police Department’s comprehensive approach to public safety, coupled with its commitment to transparency, accountability, and community engagement, ensures that we continue to protect and serve with excellence. We are proud of our history and excited about the future as we work together to build a safer, stronger community.

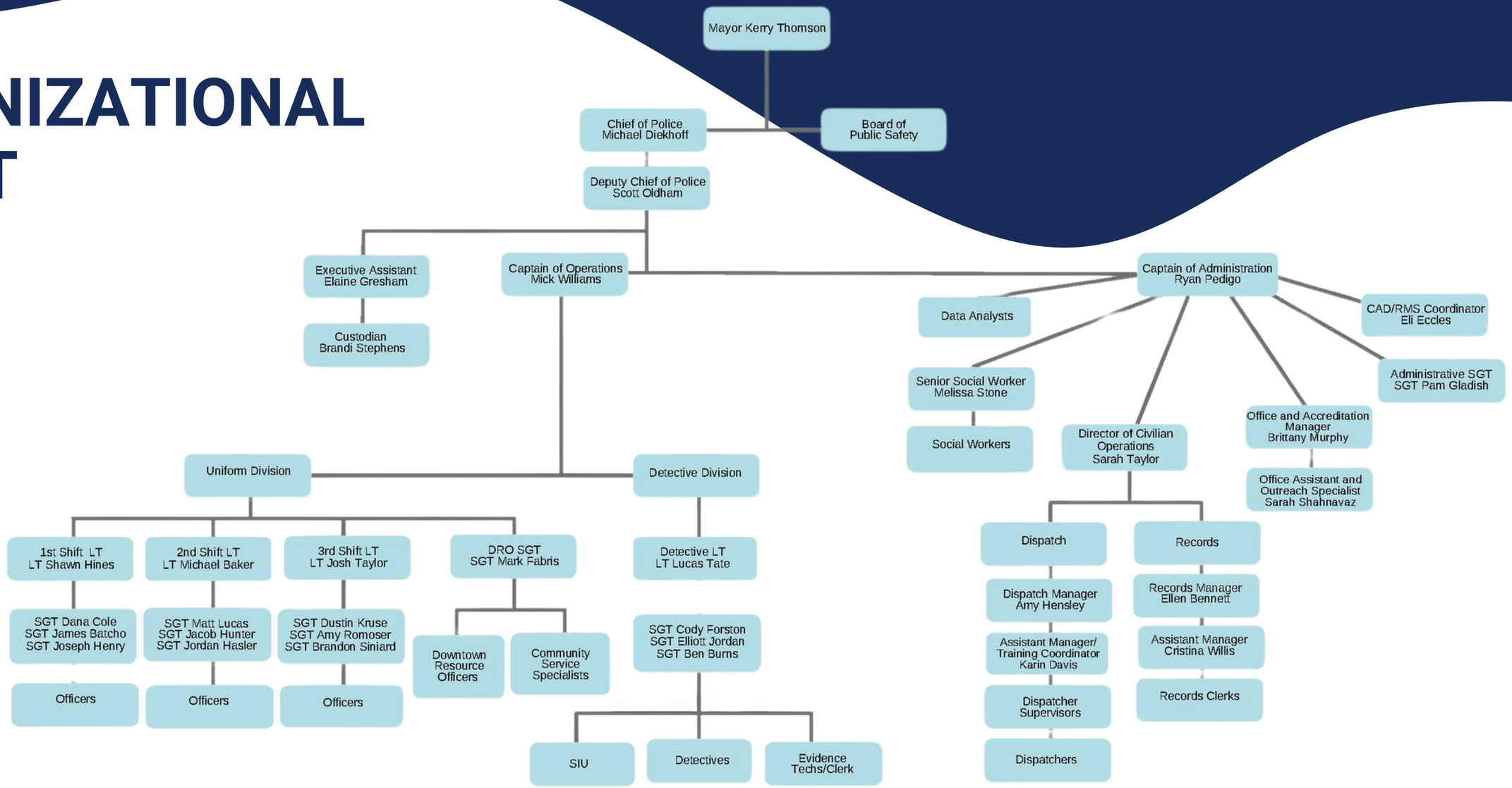
BLOOMINGTON POLICE DEPARTMENT

The department is authorized and budgeted for both sworn officers and non-sworn employees. This includes a full-time Records Division, Monroe County Central Emergency Dispatch employees, Community Service Specialists, Data Analysts, Police Social Workers, and office staff.

The BPD is not only focused on traditional law enforcement but also on innovative programs and community engagement initiatives designed to foster trust and collaboration between the police and the community. These initiatives include:

- **Community Policing**: Building strong relationships with community members through regular interaction, collaboration, and problem-solving efforts.
- **Crisis Intervention**: Specialized training for officers to handle situations involving mental health crises, ensuring compassionate and appropriate responses.
- **Youth Outreach Programs**: Engaging with young people through educational programs, mentorship, and activities aimed at building positive relationships and preventing crime.

ORGANIZATIONAL CHART



CITY OF BLOOMINGTON

SUMMARY OF 149 PERSONNEL ROLES

Sworn Personnel:

- Authorized: 105
- Current: 87
- Openings: 18
- Male: 74
- Female: 13
- White: 80
- African American: 4
- Latino: 1
- Asian: 1
- Other: 1

Non-Sworn Personnel:

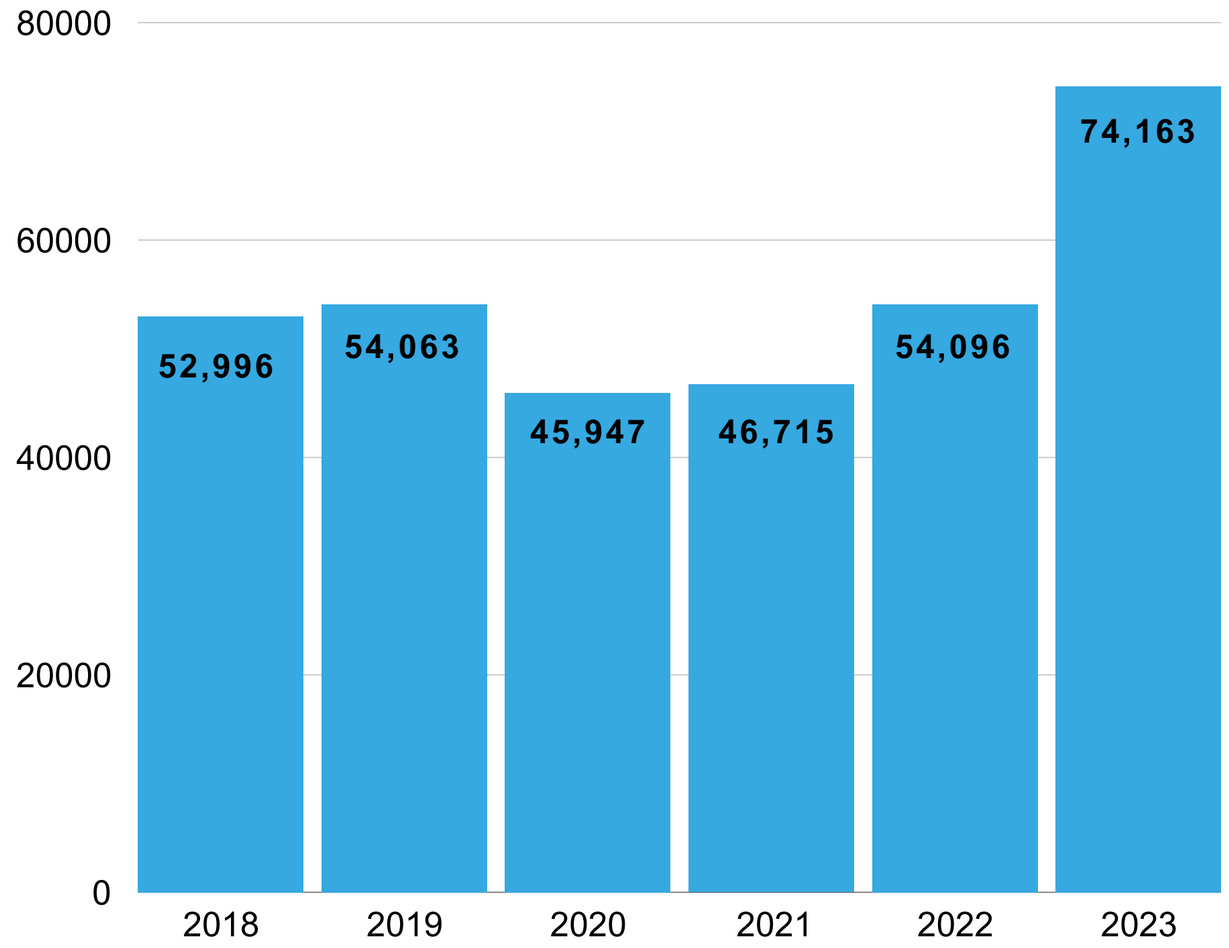
- Authorized: 86
- Current: 62
- Openings: 24
- Male: 20
- Female: 42

CITY OF BLOOMINGTON

CALLS FOR SERVICE

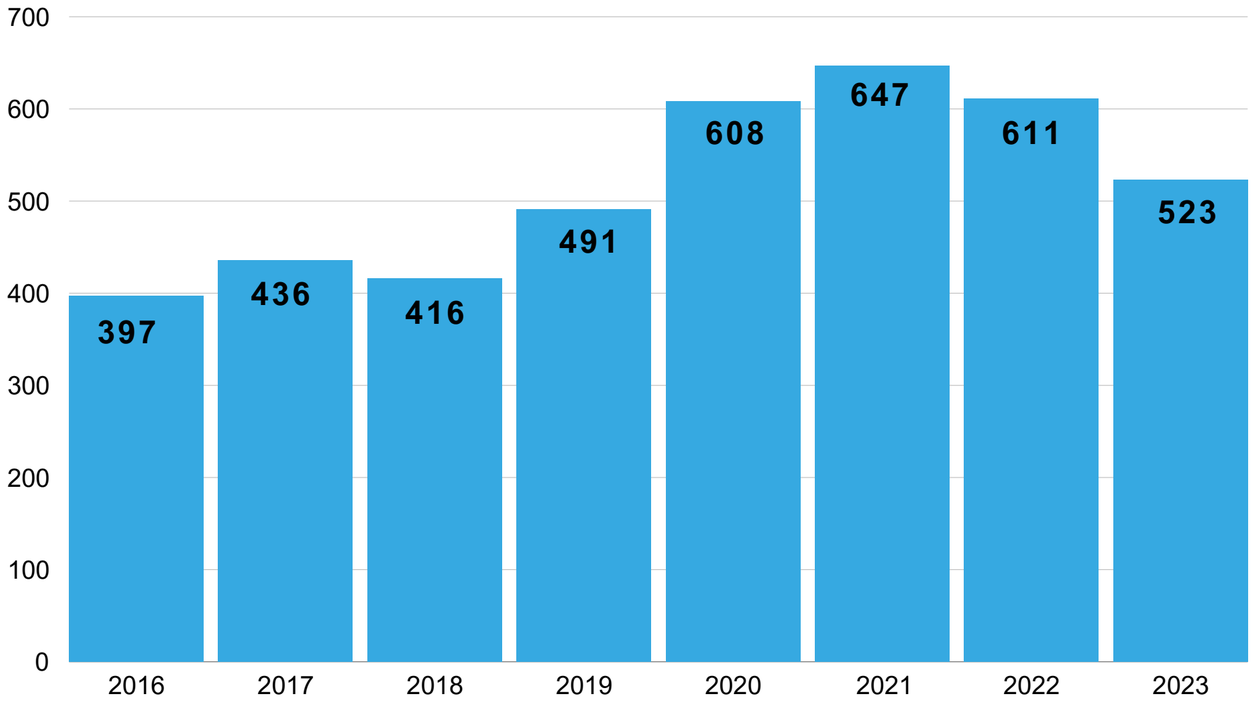
In 2023, the Department responded to 74,163 calls for service, marking **a notable increase of 20,067 calls compared to 2022**—a 37.1% rise.

This continues a three-year pattern of increasing demand for services.



CITY OF BLOOMINGTON

CALLS INVOLVING WEAPONS



In 2023, there were 523 reported weapon-related incidents, marking **a decrease of 88 incidents from 2022** and reflecting a 14.4% decline.

Of these incidents, firearms were used in 147 cases and discharged at another person in 41 instances.

The Bloomington Police Department continues to collaborate closely with local social service providers and advocacy groups to offer support and assistance to those in need within our community. Our primary focus remains on preventing and reducing instances of violence in interpersonal relationships, aiming to foster a supportive and secure environment for all individuals.

COMMUNITY SERVICE SPECIALIST (CSS)

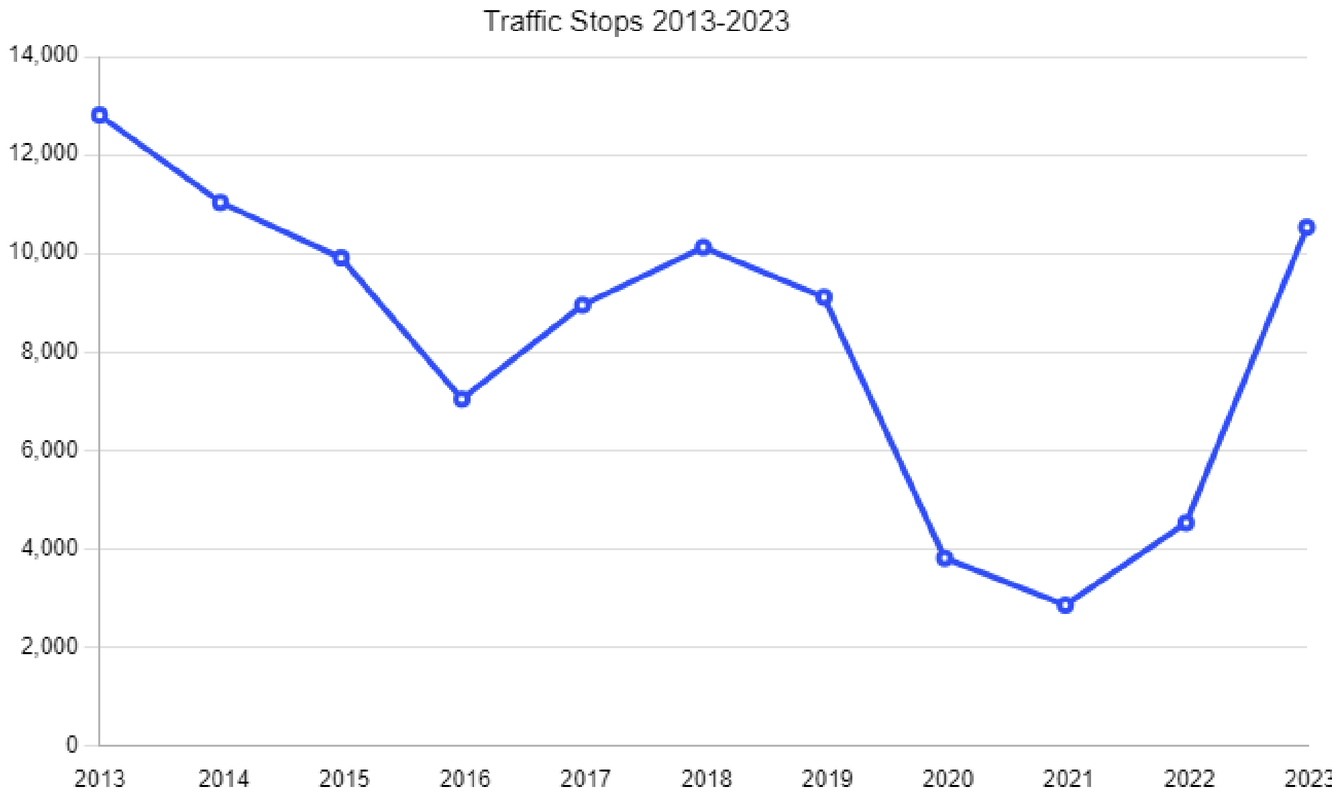
- Community Service Specialists, a unit of non-sworn employees, assist with 4.8% of the Department’s overall call volume.
- They respond to traffic accidents, provide traffic direction, and take reports of low-level crimes that are not in progress.
- In 2023, there were 2,006 reported vehicle crashes of all types, including:
  - Property damage incidents
  - Personal injury cases
  - Leaving the Scene of an Accident (LSA) or "Hit and Run"

TRAFFIC ENFORCEMENT

In an effort to reduce vehicle crashes caused by traffic code violations, our Department intensified its traffic enforcement initiatives, conducting **over 10,500 traffic stops in 2023**. This enhanced focus on traffic safety seeks to protect the well-being of all road users.

The Bloomington Police Department made approximately 5,972 more traffic stops compared 2022.

4,529 traffic stops made in 2022 compared to 10,527 in 2023 a 132.4% increase.



POLICE SOCIAL WORKERS

Year	New Referrals	Client Interactions
2019	115	683
2020	265	2,184
2021	369	3,597
2022	338	4,378
2023	**345**	**3,799**

- The first full-time Police Social Worker program in the State was launched by our department in 2019 to address the underlying causes of crime and enhance community well-being.
- Police Social Workers have engaged in nearly 15,000 interactions with clients, often identified through officers recognizing individuals who could benefit from dedicated social work expertise.
- Each Police Social Worker managed an average monthly caseload of 82 families or individuals. Approximately 62% of these cases required ongoing support for several months.
- As of 2023, the department has established a total of 3 Police Social Workers.

RECORDS DIVISION

Bloomington Police Records Division	2020	2021	2022	2023
Public Access Requests Processed	1,709	1,937	1,924	2,009
Limited Criminal History Requests	1,823	1,732	1,585	1,739
Handgun Permits	695	498	168	58
Accident Report Requests	518	536	504	524
Initial Case Reports	7,981	7,081	7,068	7,538
Supplemental Case Reports	11,331	10,420	9,839	12,287
Towed Vehicle Releases	225	219	251	240
Online Reports Processed	686	630	561	487

RECORDS DIVISION

- **Public Access Requests Processed:** Requests from the public for access to police records or information, handled by BPD.
- **Limited Criminal History Requests:** An overview of someone’s criminal history, often needed for employment or licensing purposes.
- **Handgun Permits:** Permits issued by the BPD allowing individuals to legally possess and carry handguns within the city.
- **Accident Report Requests:** Requests for reports on traffic accidents filed by the BPD.
- **Initial Case Reports:** First reports filed by police officers detailing incidents or crimes reported in Bloomington.
- **Supplemental Case Reports:** Additional reports providing updates or additional information related to initial case reports.
- **Towed Vehicle Releases:** Requests to release vehicles towed and impounded by the police, often due to traffic violations or accidents.
- **Online Reports Processed:** Reports submitted electronically by the public through the police department's online system, typically for non-emergency incidents or crimes.

PUBLIC ENGAGEMENT

- National Night Out, Touch-a-Truck, Drug Takeback Day, school classroom visits and Police Citizens Academy were joined by new events such as a Halloween-themed “Boo to Drugs” event, “Pack the Cruiser” and others.

- The Bloomington Police Department continues to provide Rape Aggression Defense (RAD) courses multiple times each year.

- Participated in resource fairs and other events where officers and the citizens we serve can interact.

- Social media presence grew by over 18% since 2022, reaching thousands of people daily to provide timely information regarding ongoing investigations.

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bloomington.in.gov/departments/police

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BLOOMINGTON FIRE DEPARTMENT

BLOOMINGTON FIRE DEPARTMENT

The City of Bloomington Fire Department has been proudly serving the community for 124 years, providing exemplary public safety to all who live, work, or visit our great city. Through comprehensive fire prevention, public education, mobile integrated healthcare, and swift emergency response, our department remains steadfast in its commitment to protecting the well-being of our citizens.

The City of Bloomington Fire Department prides itself on its tradition of excellence and unwavering dedication to the safety and well-being of the community. Our highly skilled and trained personnel work tirelessly to ensure that every emergency is handled with the utmost professionalism and care.

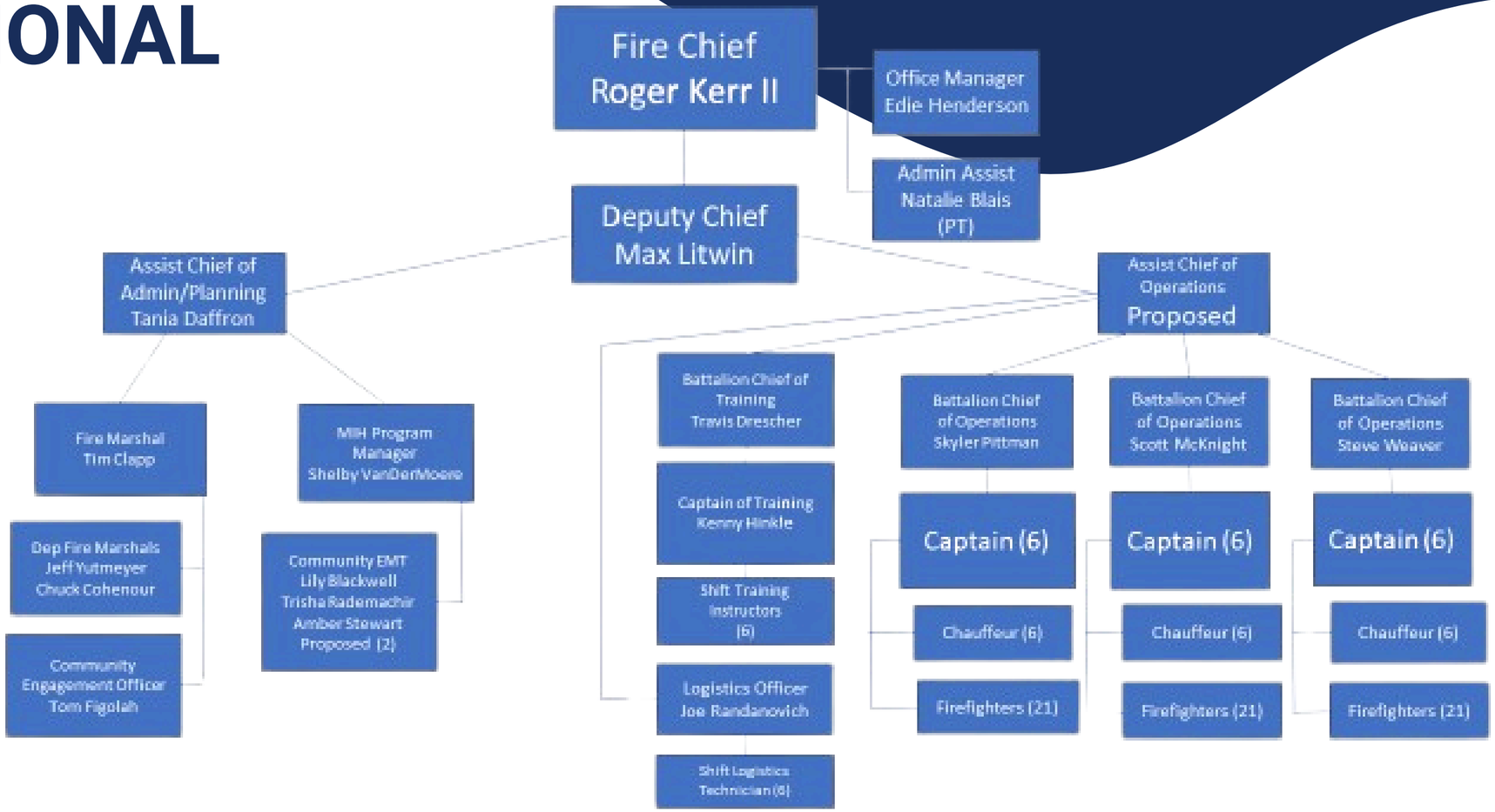
ORGANIZATIONAL CHART

Sworn Personnel:

- Authorized: 110
- Current: 107

Civilian Personnel:

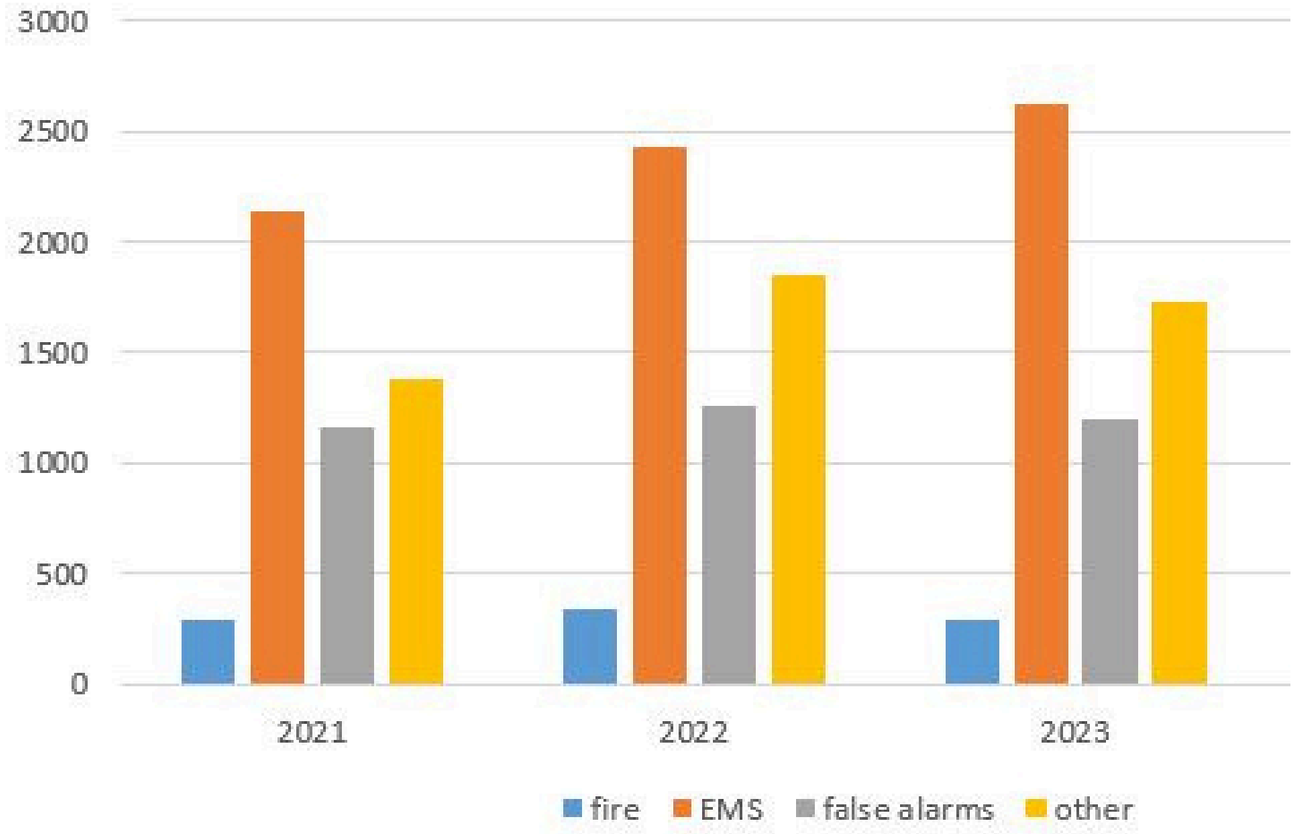
- Authorized: 10.5



CALLS FOR SERVICE

The Bloomington Fire Department responds to a diverse range of call types, including fires, emergency medical services (EMS), false alarms, and various other emergencies.

In 2023, the Fire Department responded to 5,961 calls for service, marking **an increase of 78 calls compared to the previous year**. This represents a 1.33% increase in call volume from 2022, highlighting the growing demand for their services.



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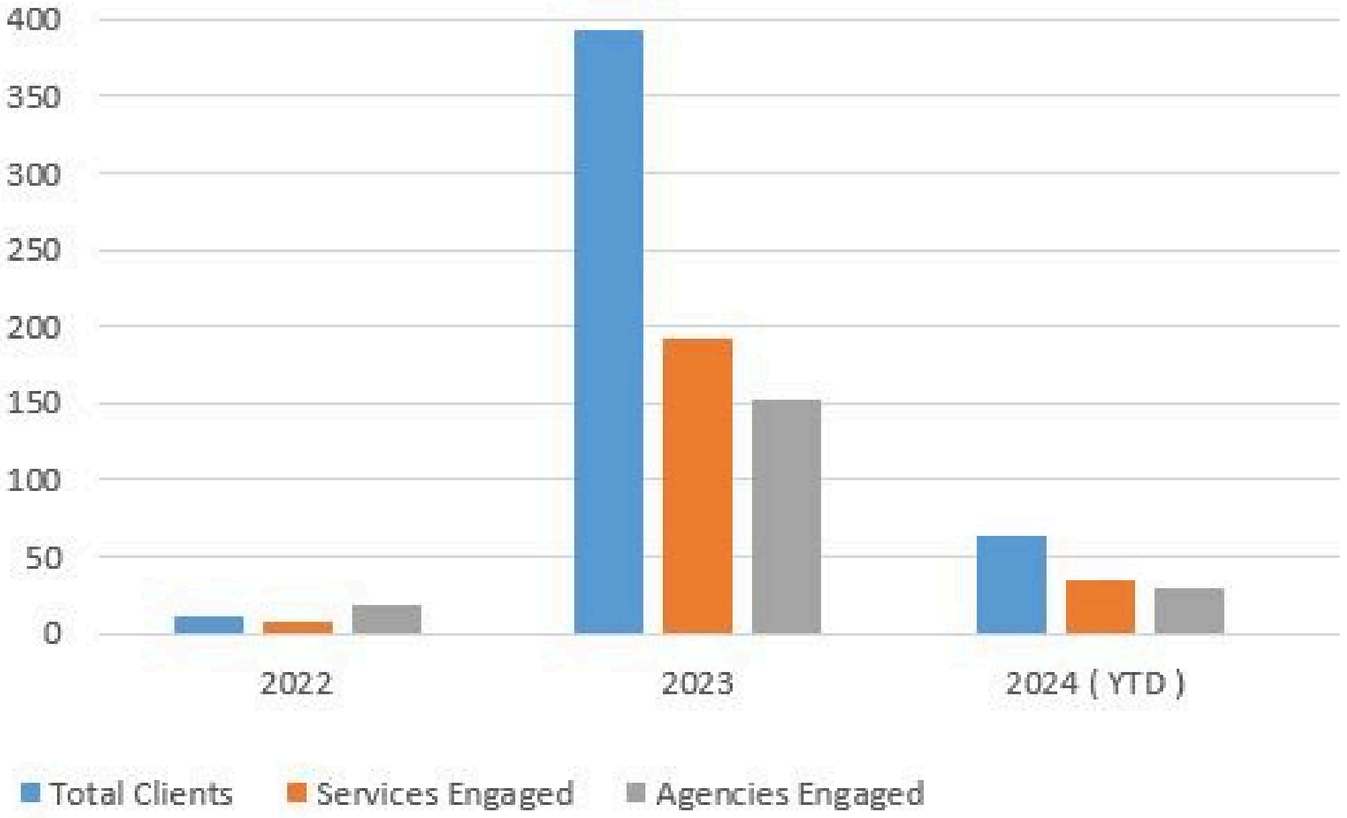
MOBILE INTEGRATED HEALTH



Since its inception in the 4th Quarter of 2022, the Mobile Integrated Healthcare (MIH) program has witnessed a sustained surge in patient interaction, underscoring its increasingly vital role in delivering essential services to our residents. 2023 Highlights:

- **Total Clients**: 394
- **Services Provided**: 192
- **Engaged Agencies**: 152

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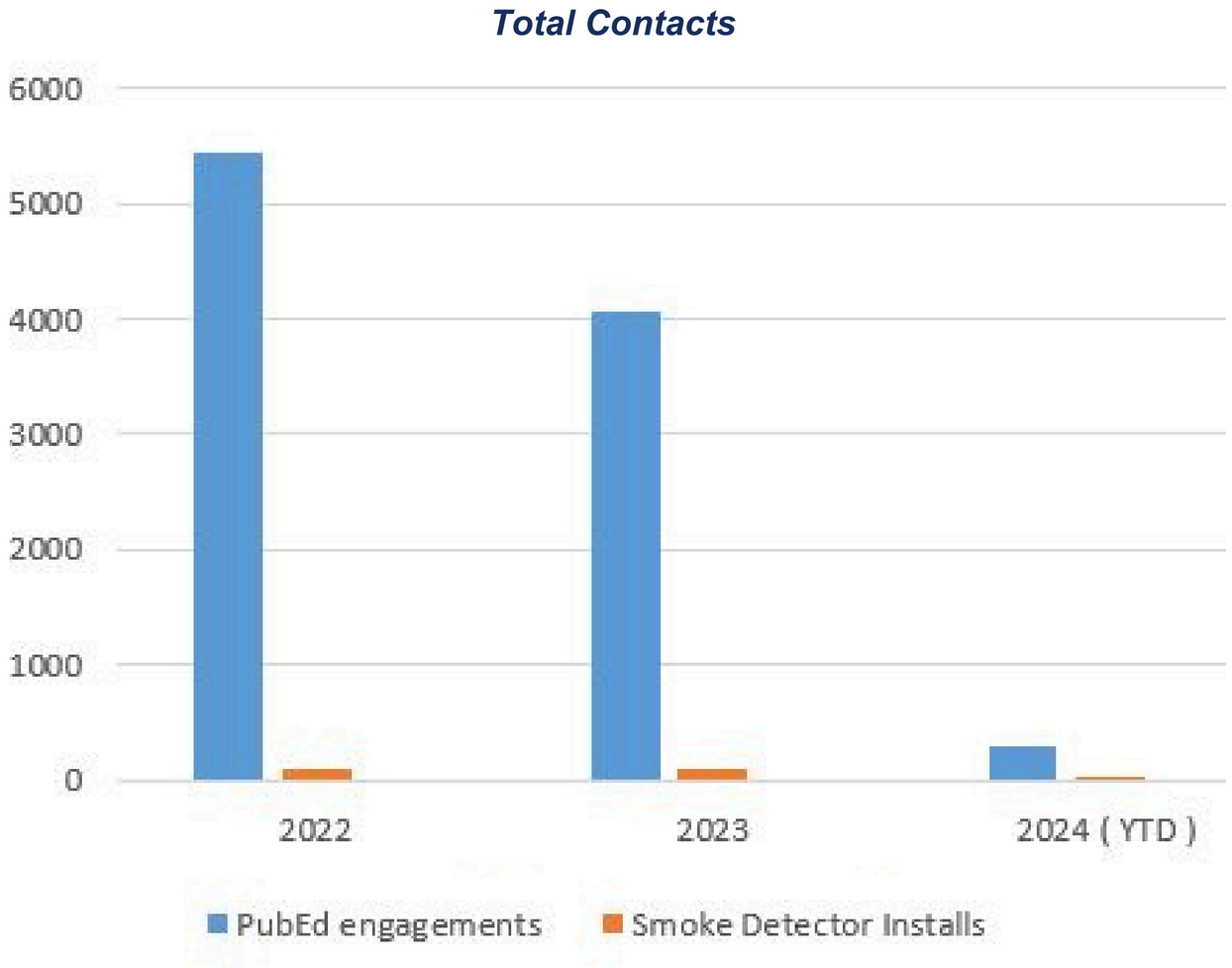
TRAINING DIVISION

The Training Division has been instrumental in maintaining the department's proven level of excellence. 2023 Achievements:

- **New Recruits Onboarded**: 31
- **Training Hours**: Exceeded departmental standards by 1,500 hours
- **Increase from 2022**: 3.5%

These accomplishments highlight the division's commitment to excellence and continuous improvement, ensuring that all personnel are well-prepared to serve the community effectively.

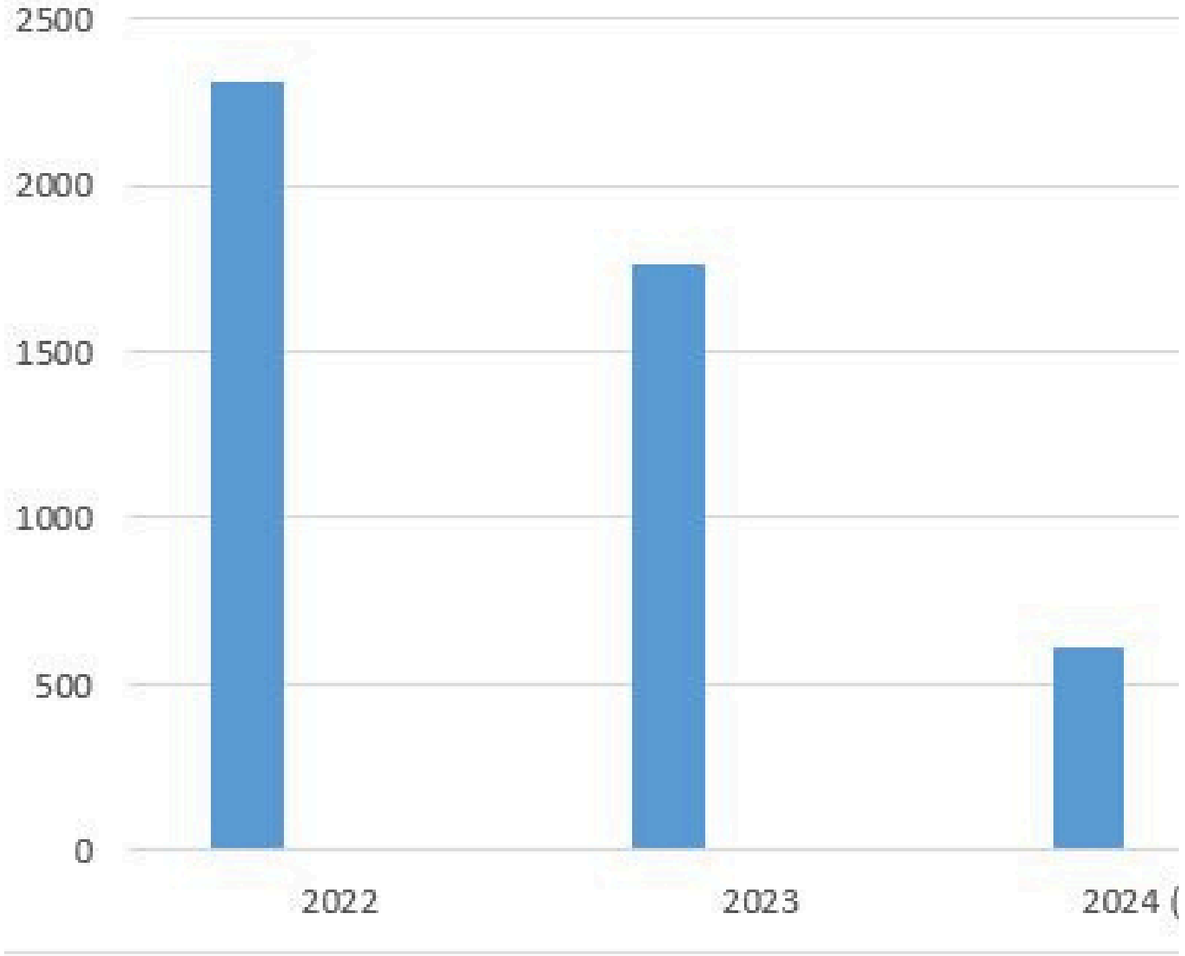


COMMUNITY ENGAGEMENT OFFICER

The Community Engagement Officer, with the support of on-duty crews, is responsible for public education and outreach. 2023 Public Engagements:

- **Total Engagements**: 4,094
- **Decrease from 2022**: 24.8%

INSPECTION/INVESTIGATION DIVISION



The Inspection/Investigation Division is responsible for new construction plan reviews, existing building inspections, and fire investigations. 2023 Achievements:

- **Total Inspections & Investigations**: 1,600

This division plays a crucial role in ensuring safety and compliance in both new and existing buildings, as well as investigating the causes of fires to prevent future incidents.

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bloomington.in.gov/departments/fire

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SAFETY, CIVILITY & JUSTICE UPDATE

A LOOK BACK

In 2023, the City of Bloomington allocated $125,000 towards Violence Prevention Grants, aimed at empowering local neighborhoods and organizations to tackle violence through community-based initiatives. The Community and Family Resources Department (CFRD) administered this project to enhance the capacity of organizations engaged in violence prevention. This annual grant program leveraged the expertise and lived experiences of residents to address specific challenges within their communities.

Violence Prevention Grants Awarded

Community Kitchen - $25,000

- **Purpose:** Fund the annual salary of (2) Dining Room Monitors who work six days per week, four hours per day.
- **Impact:** These monitors play a crucial role in maintaining a safe and welcoming environment at the Community Kitchen, which is vital for supporting individuals in need.

Middle Way House - $25,000

- **Purpose:** Provide the Building Healthy Relationships curriculum in partnership with Monroe County Community School Corporation (MCCSC) and other youth-based community programs.
- **Impact:** This initiative aims to educate young people on healthy relationship dynamics, thereby preventing violence and promoting safer community interactions.

A LOOK BACK

Violence Prevention Grants Awarded (continued)

Monroe County Organization for Women - $7,300

- **Purpose:** Support the "Unite to End Violence" program.
- **Impact:** This program focuses on mobilizing the community to take collective action against violence, fostering a more supportive and proactive approach to violence prevention.

New Leaf New Life - $13,750

- Purpose: Hire an additional part-time staff member to assist with case management and mentoring needs.
- **Impact:** Enhancing staff capacity allows New Leaf New Life to better serve its clients, providing essential support services that help reduce recidivism and promote rehabilitation.

Summit Hill Community Development Corporation - Funding for Cool Kids Club - $25,000

- **Purpose:** Establish the Cool Kids Club, a safe space for youth ages 7-17 in the Crestmont community.
- **Components:** Includes part-time program and administrative staff and program resources.
- **Impact:** The club aims to reduce, prevent, and intervene in youth violence by offering a secure environment and constructive activities for young people.

A LOOK BACK

Violence Prevention Grants Awarded (continued)

Wheeler Mission - $8,923

- **Purpose:** Purchase, install, and train staff on metal detectors, a baggage scanner, and additional detection wands for Bloomington locations.
- **Impact:** Enhances security and safety measures at Wheeler Mission facilities.

The Warehouse - $18,716

- **Purpose:** Purchase new IP equipment to provide staff with safety measures, including (2) 4K camera units, 4 LED screens, 4 HDMI extenders, and 3,000 feet of cable.
- **Impact:** Upgrades to surveillance and security technology to ensure a safer environment for the community.

Additional Initiatives

Mental Health First Aid and QPR Training

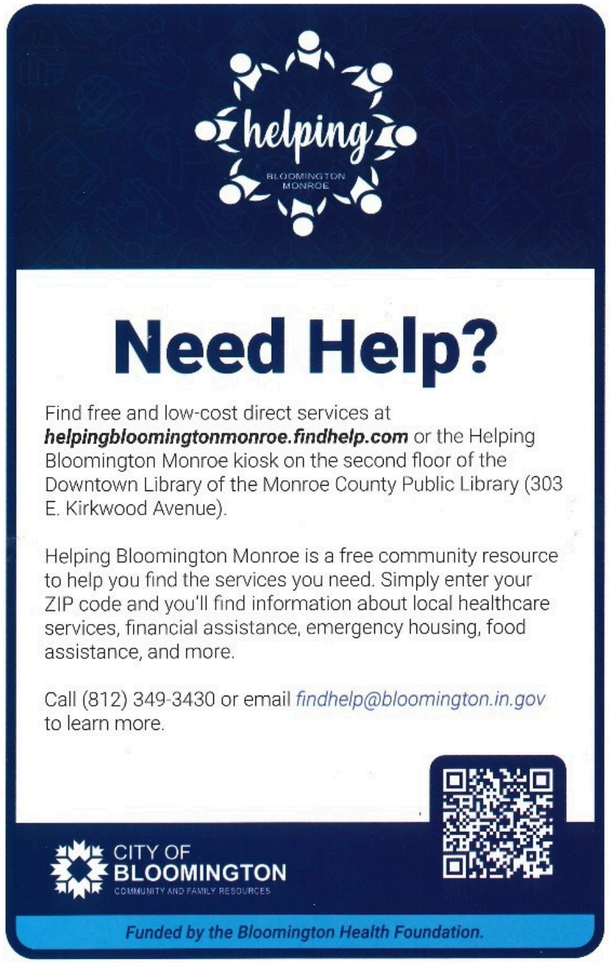
- Provided Mental Health First Aid, Mental Health 101, and QPR (Question, Persuade, Refer) training for downtown business owners and staff, City and County staff.
- **Impact:** Equip individuals with the skills to recognize and respond to mental health crises, promoting a safer and more supportive community.

A LOOK BACK

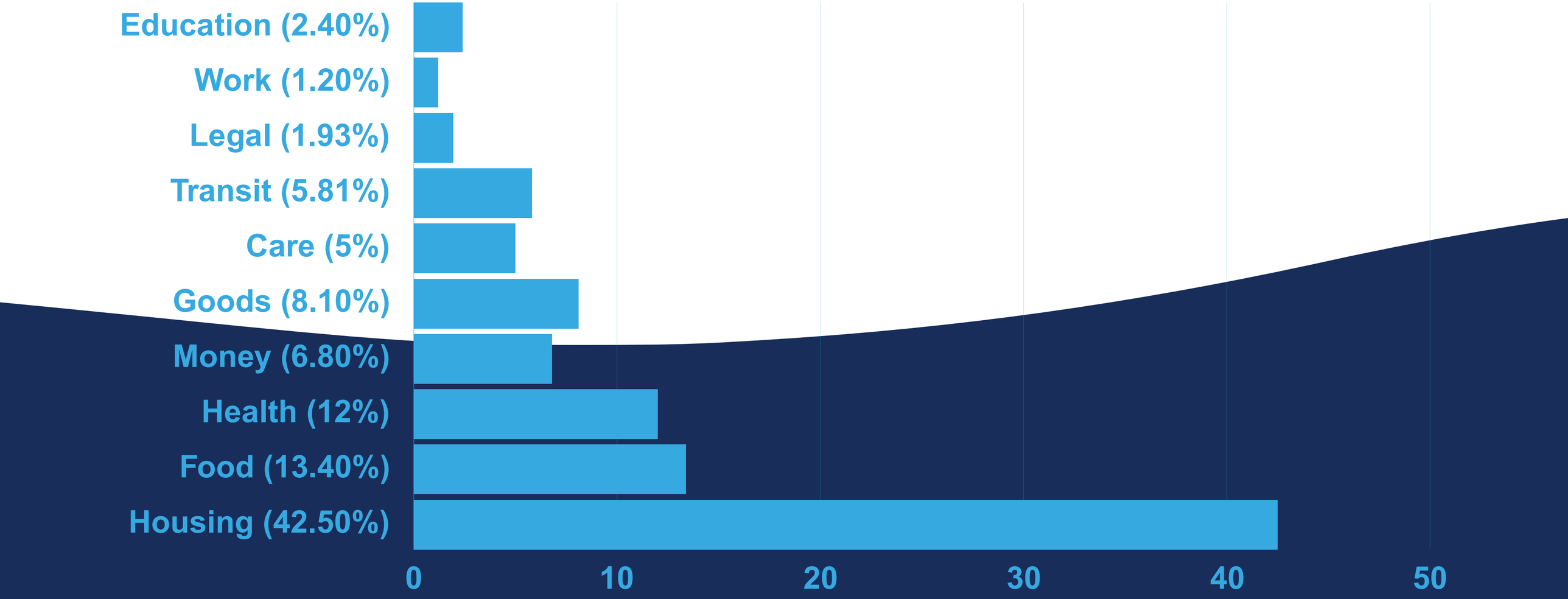
Additional Initiatives

Helping Bloomington Monroe

- CFRD is in the 4th year of partnership with the Bloomington Health Foundation to provide up-to-date online resources for the Bloomington Monroe County Community through the Helping Bloomington Monroe initiative.
- **2023 Training:** CFRD staff provided training on the use of this resource to Monroe Fire District, Middle Way House, and Monroe County Library staff.
- **Library Partnership:** Established a dedicated kiosk at the downtown Monroe County Library branch to allow patrons without personal technology access to these resources, with added privacy screens and promotional materials.
- **Impact:** Ensures broader access to vital resources and information, supporting the well-being of all community members.



HELPING BLOOMINGTON MONROE: SEARCH ACTIVITY 2023



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DOWNTOWN OUTREACH GRANTS

2023 Requests Received	**$544,861**
2023 Awarded	**$250,160**
2023 Opioid Settlement Fund Support	**$70,500**
2023 Total Awarded	**$320,660**

In 2023, CFRD administered a $250,000 fund for Downtown Outreach Grants, aimed at improving conditions for Bloomington residents who are unhoused or at risk of homelessness.

- **Opioid Settlement Fund Support**: An additional $70,500 from the Opioid Settlement Fund was allocated to increase the amount awarded to grantees, thereby enhancing the services provided to the community's most vulnerable residents.

CITY OF BLOOMINGTON

2023 DOWNTOWN OUTREACH GRANTS

Agency Name	Program Title	Amount Requested	Amount Granted	Opioid Settlement Fund Support	Total
All-Options Pregnancy Resource Center	Hoosier Diaper Program	$8,000	$0	$0	$0
Amethyst House	Case Management	$28,000	$14,000	$0	$14,000
Beacon, Inc	Case Management/Street Outreach Program	$49,652	$31,952	$10,000	$41,952
Centerstone	Centerstone Street Outreach	$59,549	$45,549	$14,000	$59,549
Courage to Change Sober Living	Rental Assistance for Program Graduates	$9,600	$4,800	$0	$4,800
HealthNet	Street Medicine Outreach Team	$64,430	$48,572	$10,000	$58,572

CITY OF BLOOMINGTON

2023 DOWNTOWN OUTREACH GRANTS CONTINUED

Agency Name	Program Title	Amount Requested	Amount Granted	Opioid Settlement Fund Support	Total
Hotels for Homeless	Emergency Overnight Stays	$30,000	$0	$0	$0
Indiana Recovery Alliance	Downtown Street Outreach	$20,000	$5,000	$6,250	$11,250
Leadership Bloomington-Monroe County/Girls, Inc.	Period Empowerment	$10,000	$0	$0	$0
Monroe County Humane Association	Transient Pet Outreach	$18,600	$11,100	$3,250	$14,350
My Sister's Closet	Client Services	$28,000	$0	$0	$0

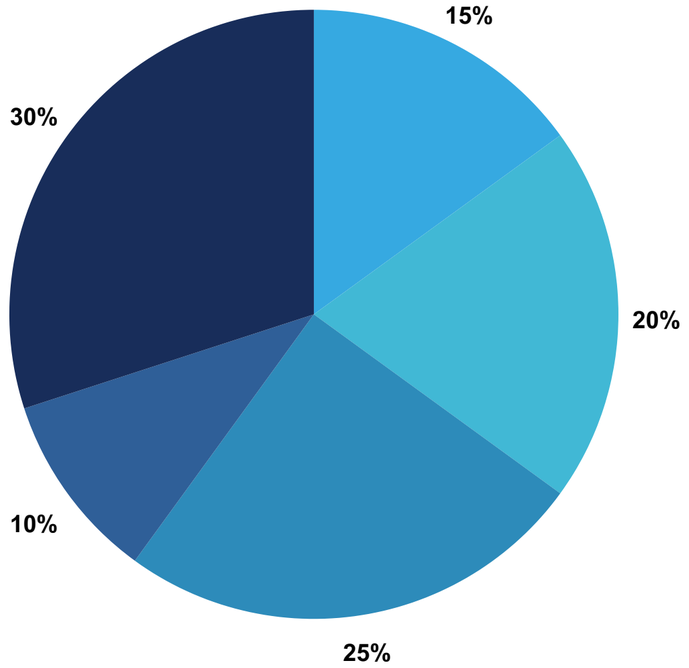
DOWNTOWN OUTREACH GRANTS CONTINUED

Agency Name	Program Title	Amount Requested	Amount Granted	Opioid Settlement Fund Support	Total
New Hope for Families	Emergency Shelter, On-Call Staff and Hotels	$35,000	$21,000	$9,000	$30,000
New Leaf New Life	Heading Home Program	$19,130	$0	$8,000	$8,000
Robin and Trisha's House	Emergency Overnight Room	$9,400	$4,200	$0	$4,200
Sojourn House	Outreach and Residential Case Manager	$68,500	$21,862	$0	$21,862
Wheeler Mission	Bloomington Homeless Intervention Services	$87,000	$42,125	$10,000	$52,125
	TOTALS:	$544,861	$250,160	$70,500	$320,660

CITY OF BLOOMINGTON

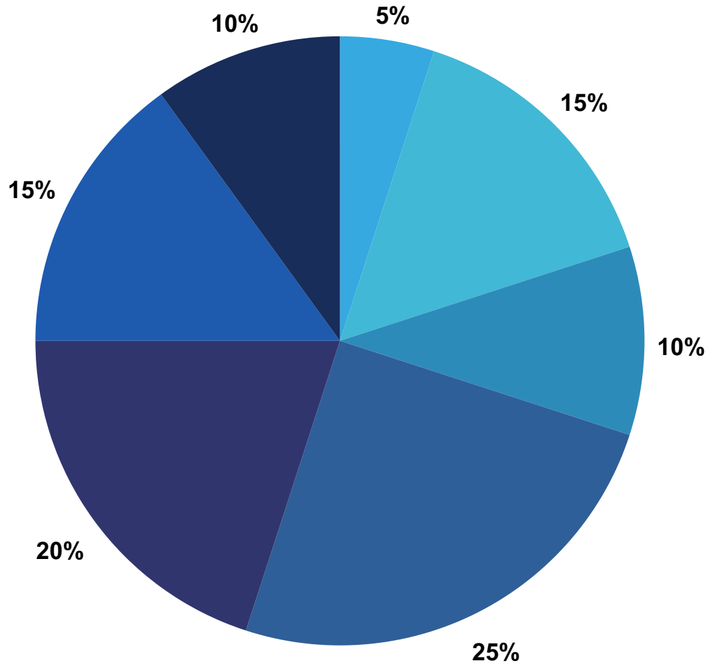
AFTER HOURS AMBASSADOR

2022



- Hospitality by assisting business owners & tourists (15%)
- College student support and after hours guidance (20%)
- Promoting downtown businesses & Supporting CFRD and City of Bloomington programs (25%)
- Networking and meetings (10%)
- The unhoused and organizations serving the unhoused (30%)

2023



- Personnel (5%)
- Business engagement, event promotion, and tourism (15%)
- Community education and speaking engagements (10%)
- Downtown unhoused assistance and item distribution (25%)
- Supporting CFRD and City of Bloomington programs (20%)
- Hospitality by assisting business owners & tourists (15%)
- Networking and meetings (10%)

CITY OF BLOOMINGTON

LOOKING AHEAD

Narcan Behind Every Bar

The Downtown Ambassador Program has launched the Narcan Behind Every Bar campaign as part of a harm reduction approach to substance use. Done in collaboration with the Monroe County Health Department and Indiana Recovery Alliance, makes naloxone (Narcan) readily available in bars to prevent opioid overdoses. By equipping bartenders with Narcan and training them on its use, we can save lives and provide immediate assistance in the event of an overdose.

Bloomington Volunteer Network (BVN)

In 2023, the BVN revitalized community engagement by bringing back in-person events such as the Be More Awards ceremony and the annual Volunteer Fair. Looking ahead, BVN plans to develop a City-based volunteer program to engage residents in City projects or departments needing temporary or specialized help, harnessing Bloomington's community spirit and providing valuable support to City operations.

Transition in Leadership

With the retirement of the department director, CFRD will have new leadership. This will inevitably bring new opportunities while maintaining signature programs and the department's commitment to providing excellent service to the residents of Bloomington.

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bloomington.in.gov/departments/cfrd